

1. First introductions (or definitions)

Teaming Company is an agency that provides training, coaching and advice aimed at better results through better collaboration. Teaming Company is the trade name used by Nummer 22 BV / Hans Veenman and Strobbe Mens- & Organisatieontwikkeling / Marieke Strobbe.

Clients are organizations or persons who appoint an assignment to Teaming Company.

An assignment can relate to training, workshop, team and / or individual coaching and advice, hereinafter referred to as 'program'. All parts of a program, including the budgeted time, requirements and investment are captured in the quotation.

Participants are people who the client invites to participate in our program.

Start date is the date on which the activities described in the quotation start.

2. Application

These conditions apply to all agreements that Teaming Company makes with clients for programs.

Deviations from these conditions are possible after they have been mutually agreed and confirmed in writing.

These general terms and conditions have been drawn up in the Dutch and English language. In the event of any discrepancy as to the contents and intent of these general terms and conditions, the Dutch text is binding and will prevail.

3. Quotation & Assignment

After a quotation meeting or several meetings, Teaming Company writes a quotation containing the context, the motive, the intended result and the proposed program. A quote is valid for 30 calendar days, unless stated otherwise in the quote. An assignment commences in accordance with the quotation after the quotation has been signed by the client and Teaming Company or as soon as the execution of the program has started. The latter is of course only done after approval by the client.

If the client and Teaming Company work together under a framework agreement, a written confirmation of the quotation by email will suffice. All articles from the framework agreement apply to underlying assignments, unless explicitly agreed otherwise in writing.

All amounts stated in the quotation are exclusive of VAT, exclusive of travel and accommodation costs, exclusive of material and training location costs, unless stated otherwise.

4. Cancellation and postponement

If the client is forced to cancel a program, this can be done up to 30 calendar days before the start of the set start date without any consequences. In case of cancellation between 7 and 30 calendar days before the start, in principle 50% of the mentioned costs will be charged, if cancelled within 7 calendar days before the start, in principle 100% of the mentioned costs will be charged.



If the client wishes to postpone the program, the new date will be determined in joint consultation. If this leads to additional investment, we will make this known in good time. All other agreements remain valid, unless otherwise agreed.

If, for whatever reason, Teaming Company can no longer deliver or complete a program, the consequences will be discussed in mutual consultation. Teaming Company cannot be held liable in any way for any damage and costs resulting from this.

5. Payment

The client will receive either one invoice for the total program, or two invoices of 50% each of the quotation amount. In the final invoice we ask the client to express his appreciation for the program results. If, according to the client, the program results and the total quotation amount are not in balance, we will discuss how the balance can be reached.

The Client is obliged to pay each invoice within 30 calendar days of the invoice date, without suspension or settlement due to (presumed) shortcoming by Teaming Company, unless explicitly agreed in writing.

If the client does not pay within the set term, he is in default without any notice of default. Teaming Company is entitled to charge statutory commercial interest from the due date of the invoice.

Any judicial and extrajudicial collection costs that Teaming Company should reasonably incur in order to collect the claim and any interest will be recovered from the client. The extrajudicial collection costs amount to at least 15% of the amount owed by the client, with a minimum of 200 euros.

6. Copyright

Teaming Company welcomes any use of the methods and models we provide, and reference materials made available. We do not claim any ownership rights and provide source references where possible. For all materials, methods and models we appreciate acknowledgment of the source.

7. Liability

Teaming Company is committed to execute each program to the best of its knowledge and ability. The Client commits himself to select participants who are mentally, emotionally and physically fit for participation in the program.

If the program is provided by a third party on behalf of Teaming Company, Teaming Company only accepts liability for that third party for the actions or omissions of that third party during the training itself, with due observance of the provisions in this article regarding limitation of liability of Teaming Company.

Teaming Company accepts no liability for damage as a result of any act or omission on the basis of the information provided during the program, unless this damage is the result of intent or gross negligence on the part of Teaming Company. In the event of liability, it is limited to no more than the amount that the client owes Teaming Company for the respective assignment.

Teaming Company is never liable for indirect or consequential damage, such as lost income.



Any liability of Teaming Company is at all times limited to the amount that is covered in the relevant case by the liability insurance of Teaming Company.

8. Confidentiality

We regard information about your organization and its people as confidential. Out of principle, we do not report on participants. In order to do our work well, we expect the same confidentiality from both the participants and the clients. We can, however, use anonymous situations for others to learn from.

Teaming Company does not transfer personal, company or work-related data of the client or participants to third parties, with the exception of legal obligations. Confidential information does not include information that is generally known or information that is obtained without using the confidential information.

9. Compliments & Complaints

We would like to receive compliments personally and via social media / LinkedIn.

We invite our client to first discuss any complaints with Teaming Company. If that conversation does not lead to a satisfactory solution, the client can submit his complaint in writing via an email to klacht@teamingcompany.com.

Submitting a complaint cannot lead to suspension of the client's payment obligation.

10. Pleasant collaborations

We mainly know pleasant cooperations with our customers, but in case things do go wrong, Dutch law applies to all agreements, and any conflict shall be brought before a Dutch competent court, exclusively. However, the parties are obliged to first attempt to reach a settlement under mediation.

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